



Equipment & System Requirements for Online Examinations with Remote Invigilation

*V2.0 FINAL
Issued May 2024*

Introduction

The equipment and system requirements set out below apply to online examinations with remote invigilation for the following qualifications:

- CILEX Level 6 Diploma in Law and Practice
- CILEX Level 6 Certificate in Law (Single Subject Certificate)
- CILEX Level 6 Diploma in Legal Practice (Graduate FastTrack Diploma)

These requirements do not apply to candidates sitting online examinations at their accredited training provider.

You will need a suitable PC (laptop or desktop), mobile device and access to the internet. The detailed requirements are set out below.

Laptop/PC

A laptop/PC with audio enabled, a webcam and microphone is required to sit a remotely invigilated exam.

Operating System	<ul style="list-style-type: none">▪ ChromeOS▪ macOS (the latest two macOS releases)▪ Windows 10 (32-bit/64-bit)▪ Windows 11
Bandwidth	<ul style="list-style-type: none">▪ 1.5 Mbps upload speed▪ 10 Mbps download speed▪ Ping under 25 ms
Webcam resolution	<ul style="list-style-type: none">▪ 1280 x 768 pixels or higher▪ Screens should be scaled to 100%▪ Some enhanced features may require 1920 x 1080
Browser	<ul style="list-style-type: none">▪ Google Chrome (latest version)

Ensure you have a strong Wi-Fi connection. Tethering to the internet via a mobile phone is not supported. If possible, turn off any auto-updating applications before taking an exam.

Only ONE monitor is permitted.

Important: Google Chromebooks and earlier versions of the Microsoft Surface Pro are not supported.

Mobile device

You will need a mobile device (smartphone or tablet) on which you will download the ProctorExam app. Instructions for downloading the app will be provided during the system check process or you can do this prior to your system check by accessing the Google Play Store for Android devices and the App Store for iOS (Apple) devices and searching for “ProctorExam”. Specifications are:

Operating System	<ul style="list-style-type: none"> ▪ Android 8 or higher ▪ iOS (Apple) 15.8 or higher
------------------	---

Important The Google Pixel series, Huawei P30 series, and the Samsung Galaxy A3 (2016) are not supported.

Ensure you can connect to Wi-Fi, so you do not use up your data.

Ensure your mobile device can be plugged in for the duration of your exam.

Notes:

Attempting to use a laptop or device that is intended for work purposes may have restricted access and admin rights installed. This may cause issues when trying to access the ProctorExam platform and therefore it is recommended to use a personal laptop/desktop.

The test software does not allow computers running virtual machines. If you are running a virtual machine, you will be asked to close your virtual machine and boot into your operating system to take your exam.

The test software does not support development previews, beta builds, or release candidates of any operating system unless specified.

You can use the following resources to check your equipment is working correctly:

- Microphone – <https://www.onlinemictest.com/>
- Webcam – <https://www.onlinemictest.com/webcam-test/> or <https://webcammictest.com/>